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DISPLAY ADVERTISING - ELECTRONIC FUNDS TRANSFER (EFT) Q & A

How often are payments issued?

Payments are processed every second Monday of each month (bi-weekly), for all ads running up-to-and-including 60 days prior.

How long will it take to receive the funds in my bank account?

Funds will be deposited into your account by Friday of the same week as payments are processed.

How will I know I received a payment?

You will receive a notification by e-mail or fax, based on what you elected on your EFT sign-up sheet.

Where do I find my remittance advice?

Using your newspaper's unique ID and password, go to the website www.awsom.ca and login to your account. From the REPORTS menu, the pay stub will be in the EFT folder saved as the corresponding payment date.

How do I know what the adjustments on my pay are for?

Using your newspaper's unique ID and password, go to the website www.awsom.ca and login to your account. The revised insertion orders/invoices will be in the Did Not Run (DNR) folder saved as the corresponding insertion/invoice number.

What if I'm missing payments for ads?

Using your newspaper's unique ID and password, go to the website www.awsom.ca and login to your account. The revised insertion orders/invoices will be in the Did Not Run (DNR) folder saved as the corresponding insertion/invoice number.

What if I received an e-mail or fax notification for a deposit, but I don't have a remittance slip in my EFT folder?

A blanket fax or e-mail is sent bi-weekly to notify EFT participants a deposit will be made during the week. Depending on the payment period, your newspaper may not have ads running; therefore you will not have a remittance slip or corresponding deposit for that period.

What if I don't know my password to access the AWSOM site?

Please contact Allana at extension 214 or Chrissie at 227, to have your individual newspaper ID and password, sent to you.

What if I have not signed up for the EFT program?

You will continue receiving cheques as you did before.

AWNA member papers can sign up for or drop out of this program at any time. Please contact Chrissie at extension 227 for inquiries.